

We are absolutely thrilled you are interested to join us at Rohlik Group. By now we have spoken to you about your experience and personality in great detail. Next step is to find out how you tackle a task in reality.

**A stressful day**

**Situation**

It’s late afternoon and the F&V supplier is coming with two hours of delay in the warehouse because of an accident on the highway. The same accident is also affecting the delivery of the meat supplier and of dairy products supplier.

Receivers are going to finish their shift and no one in the warehouse is available to stay to receive the goods and put them in the picking area and on stock.

Transport responsible is very much worried because he will not be able to catch the schedule required by the customers and is asking to be very fast in the preparation of the shopping basket.

**Task**

• Identify and describe the actions needed to manage the issue related to the end of the shift of the inbound team

• Identify and describe the actions needed to manage each stakeholder involved in the potential delay of the goods

• What are the actions needed to solve or to reduce the impact of the issues?

**Additional Information**

• Colleagues from other departments are going to leave in half an hour

• Pickers are leaving the FC because they don’t have anything to pick, and 25% of them already left the warehouse.

• Part of the drivers are ready to leave because they are not working

• Tomorrow is bank holiday and pickers will not come to work

**Format**

Result of the case study should be captured in a format of your choice that is easily shareable with us during the next meeting in English. We don’t need you to write essays, clear and consistent content is much more important to us. Please send us the presentation materials of your Case study 1 day prior to the meeting so we can review and get ready for the talk.